



PRIVACY POLICY

1. We respect your privacy

At Ultima Energy, we hold your privacy in high regard and are dedicated to protecting the confidentiality of our customers and visitors to our website. Our practices are aligned with the Australian Privacy Principles outlined in the Privacy Act 1988 (Cth). This policy outlines our approach to gathering and handling your personal information. Personal information refers to data that can be attributed to you as an individual. We ensure that any personal information you provide is handled with care and only used for its intended purpose.

2. Collecting personal information

We acquire your personal data through diverse channels, including electronic or in-person interactions, website engagement, and on provision of our products and services. Additionally, we may obtain personal information from third-party sources. You have the option to furnish fundamental details such as your name, contact number, residential address, and email address. Rest assured; any data received from external parties will be safeguarded in accordance with the protocols delineated in this Privacy Policy.

3. Using your personal information

We never sell, rent, or trade your personal information to third parties. Your trust is important to us, and we use your personal information responsibly for various purposes including providing information or offers on our products and services, delivering requested products, and managing your orders for products or services. On occasion, we may request supplementary details, such as feedback, insights into your personal or

professional activities, modifications to your preferences, responses to surveys or promotions, financial particulars including credit card information, or any exchanges with our customer support team.

4. Disclosure of your personal information

We may share your personal information with our employees, officers, insurers, professional advisers, agents, suppliers, or subcontractors as reasonably required for the objectives outlined in this Policy. Personal data is exclusively shared with third parties when essential for the provision of our services. We are committed to safeguarding your privacy and ensuring that your personal information is handled responsibly.

5. Changes to Privacy Policy

At Ultima Energy, we strive to maintain transparency and uphold your privacy rights. As such, we reserve the right to update our Privacy Policy as needed. While most changes may be minor, we may occasionally make significant updates at our discretion.

We encourage you to periodically review this Privacy Policy to stay informed about how we collect, use, and protect your personal information. Your continued use of our site after any changes to the Privacy Policy signifies your acceptance of those changes.

6. Contacting us

If you have any concerns about our privacy policy or require more information, please contact us by any of the following means during business hours Monday to Friday.

Email: contact@ultimaenergy.com.au

Phone: 1300425517